

(n)Code Solutions CA

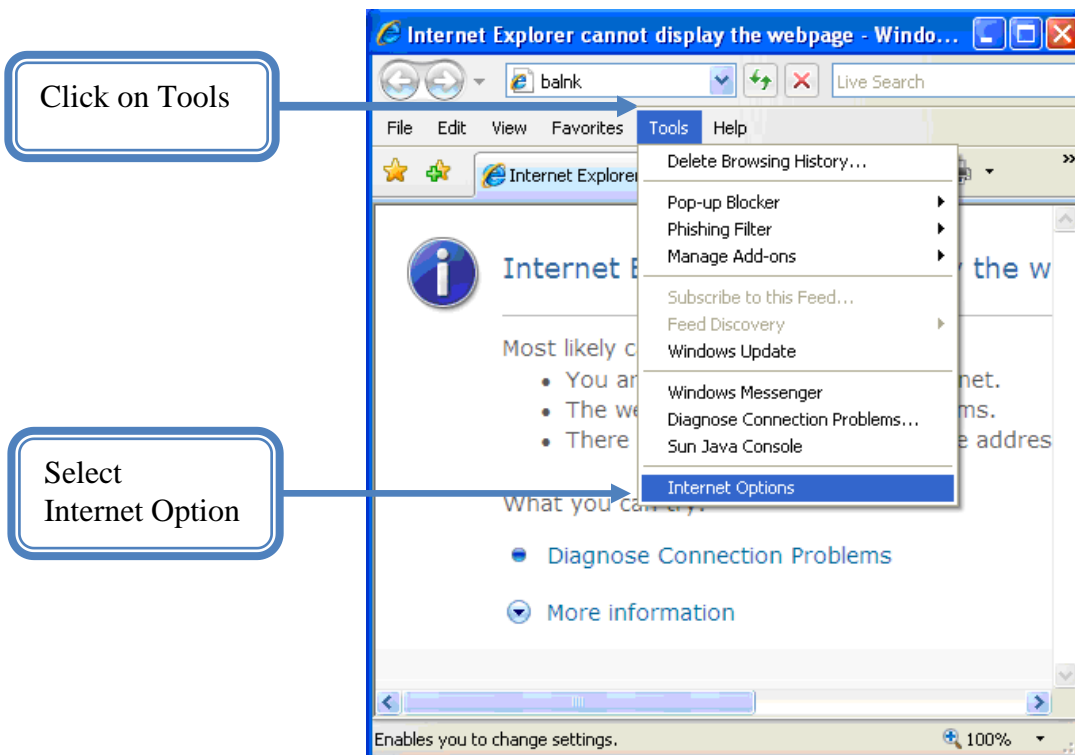
A DIVISION OF GUJARAT NARMADA VALLEY FERTILIZERS COMPANY LIMITED

STEPS FOR LRA SECURE LOGIN

- Recommended Operating System is Windows XP Professional SP 3 with Internet Explorer 7/8 and above - If working in LAN environment, ensure to get login with Administrator Rights
- Check your Systems Date & Time settings and reset as per current date settings
- Click on Start > Settings > Control Panel > Regional & Language Options. Press "Customize" button and go to "Date" tab. Change the Short Date Format to "MM/dd/yy" - click ok > ok and close Control Panel.

Steps to enable Active X Controls and disable Pop up Blocker for secure login.

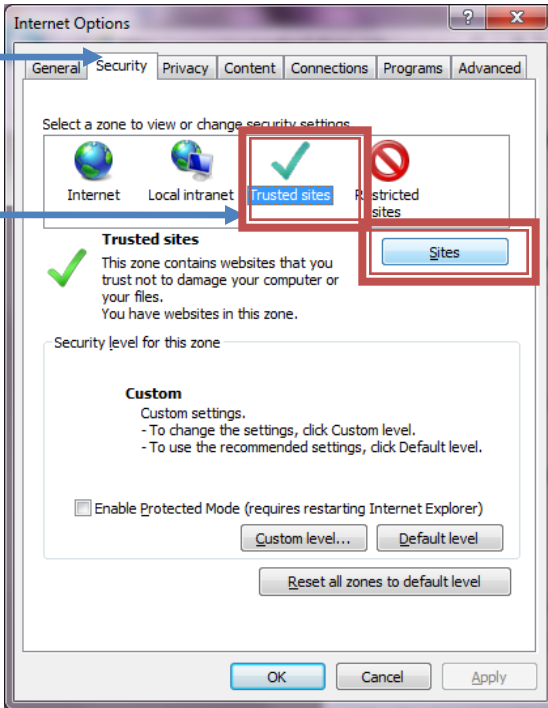
STEP 1: Open Internet Explorer > Click on Tools Menu > Select Internet Options



Step 2: In Internet Options > Select Security tab > Click on Trusted Site > then Click on Sites and Type https://*.ncodesolutions.com > click on Add and Close.

Select Security Tab

Click on Trusted Site > Sites



The screenshot shows the 'Internet Options' dialog box with the 'Security' tab selected. The 'Trusted sites' zone is highlighted with a red box and a green checkmark. A blue arrow points from the 'Trusted sites' label to the 'Trusted sites' zone. Another blue arrow points from the 'Trusted sites' zone to the 'Sites' button. The 'Trusted sites' section contains a green checkmark, a description, and a 'Security level for this zone' section with 'Custom' settings selected. The 'Custom level...' button is highlighted with a red box.

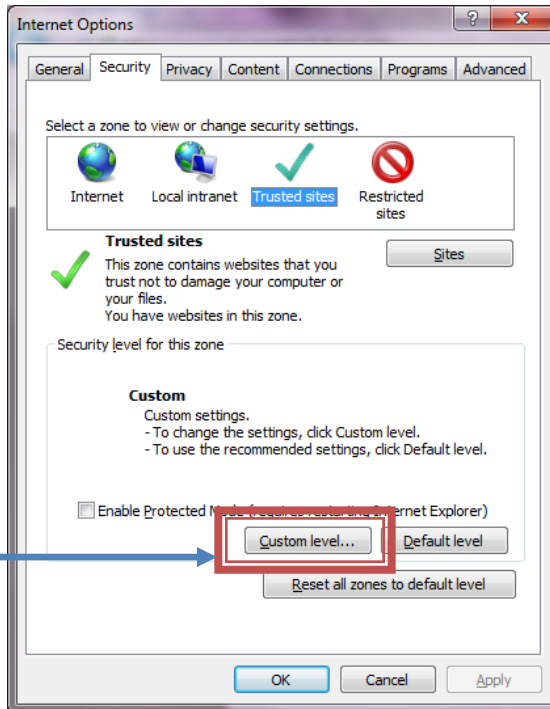
Add site in to trusted site list



The screenshot shows the 'Trusted sites' dialog box. A blue arrow points from the 'Add site in to trusted site list' label to the 'Add' button. The 'Add this website to the zone:' text box contains the URL 'https://*.ncodesolutions.com' and is highlighted with a red box. The 'Add' button is also highlighted with a red box. Below the text box, there is a list of websites: 'https://usercenter.ncodesolutions.com', 'https://www.ncode.in', 'https://www.ncodesolutions.com', and 'https://www.npay.in'. The 'Require server verification (https:) for all sites in this zone' checkbox is checked.

Step 3: For Trusted Site > Click on Custom Level

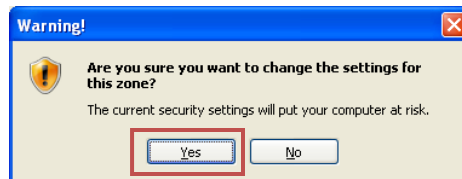
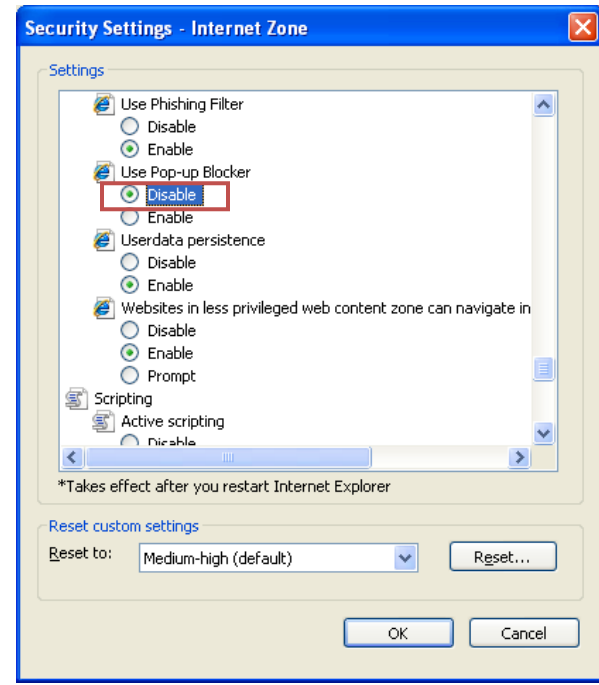
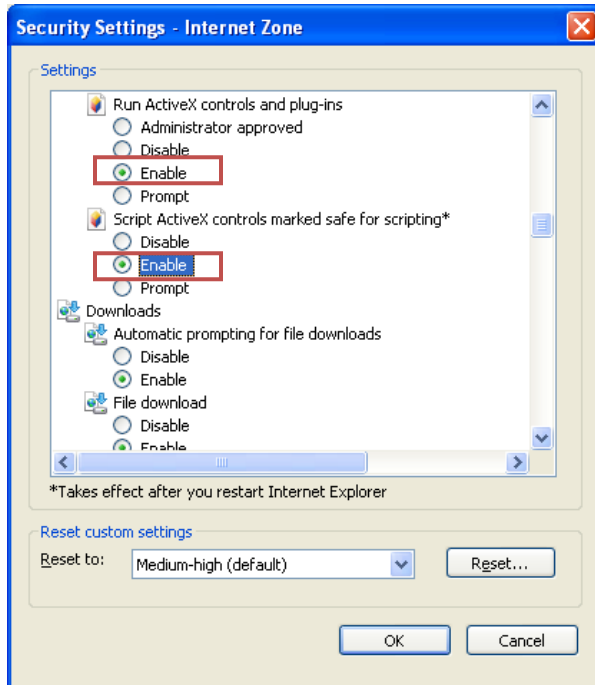
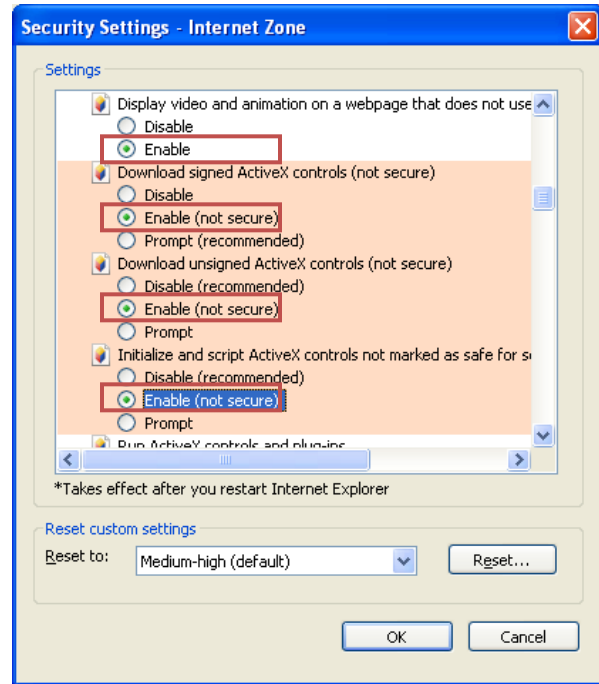
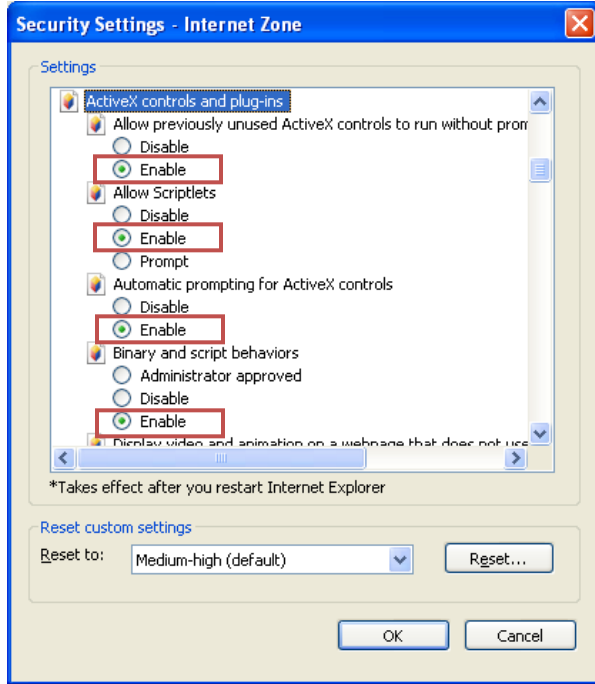
Click on Custom Level



The screenshot shows the 'Internet Options' dialog box with the 'Security' tab selected. The 'Trusted sites' zone is highlighted with a red box and a green checkmark. A blue arrow points from the 'Click on Custom Level' label to the 'Custom level...' button. The 'Custom level...' button is highlighted with a red box.

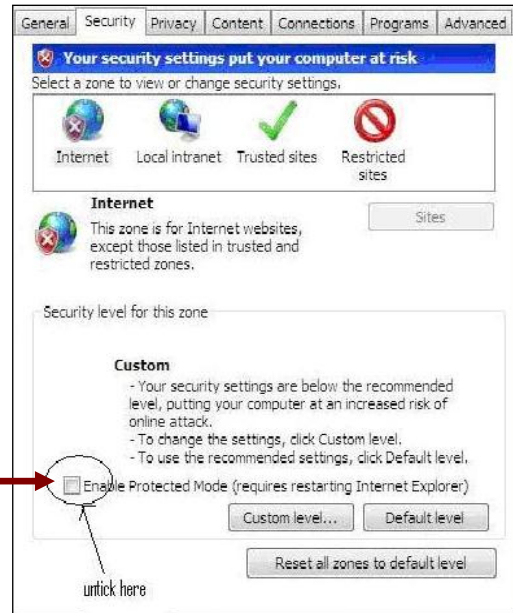
Step 4:

In Custom Level > “Enable” all the options for ActiveX Controls & “Disable” Use Pop-up Blocker then click on “ok” and “Yes”.



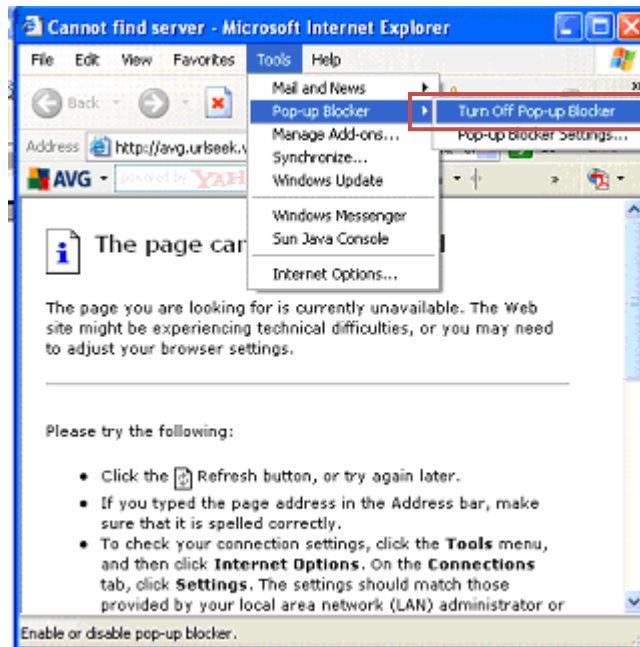
Step 5: Open Internet Explorer > Tools Menu > Internet Options > Security tab > Uncheck "Enable Protected Mode" (if using IE 8 or Above)

Uncheck "Enable Protected Mode"



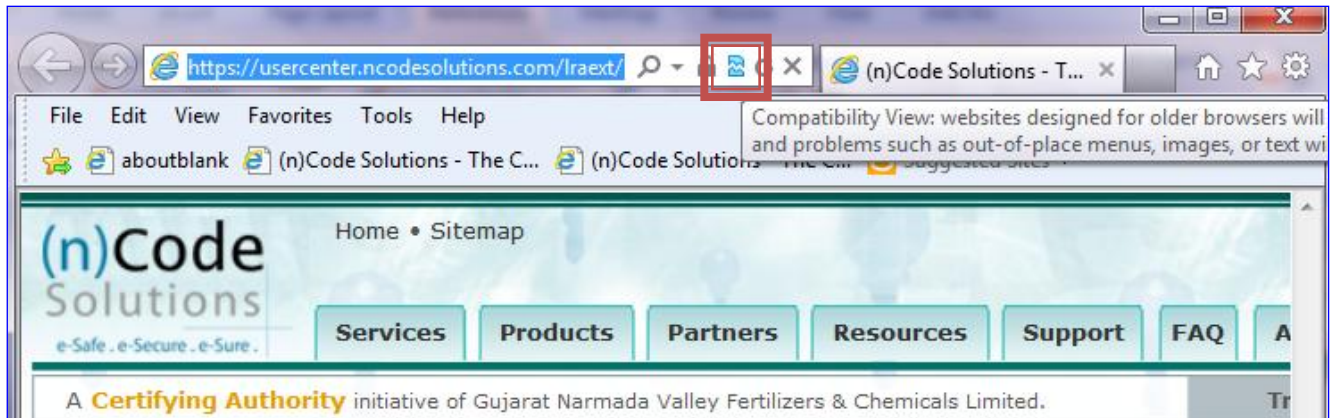
Step 6: Open Internet Explorer > Tools Menu > Pop-up Blocker > Click on "Turn Off Pop-Up Blocker"

Turn Off Pop-Up Blocker



Step 7: If using IE8 or above and facing error "There is a Difference between server time and system time"

Open Internet Explorer >Go to <https://usercenter.ncodesolutions.com/lraext/> > Click on Compatibility View



- Hope the above steps will resolve your error but if the problem persists...
- Remove any Toolbar Programs like Rediff Toolbar, Yahoo! Toolbar etc from your PC from Add/Remove Programs
- Check login user have all Administrative privileges, Disable any Firewall / Anti-virus program on your PC from taskbar
- Restart your pc and try to login with:
- <https://usercenter.ncodesolutions.com/lraext/> or <https://111.93.71.16/lraext/>

Should you require any further assistance, please feel free to revert.

Thanks & Regards,

Support Desk

Toll Free : 1800 233 1010

Direct : 079 4000 7562 / 572